FRC NC Navy/Military Readiness

DEPARTMENT OF THE NAVY

Fleet and Family Support Centers of Hampton Roads, Virginia
Norfolk, VA 23509-1219

Official Business

FINANCIAL LITERACY AND TOUCHPOINTS: Just-In-Time Education

What does DoD Financial Literacy have in common with Just-In-Time manufacturing and the Kanban principle? In the supply and manufacturing industries, a concept known as "Just-In-Time" focuses on delivering materials directly to production schedules. Along with JIT, many business employ Kanban, a scheduling system which avoids overcapacity of work in process. When it comes to the DoD Financial Literacy TOUCHPOINTS, delivering the right financial training at the right time helps ensure that our service members reach their financial goals. To reach each personal or professional milestone, which the Navy refers to as TOUCHPOINTS, there are specific financial implications and recommendations. While they may seem small in the moment, these milestones are just as important for our service members as reaching each personal or professional milestone, which the Navy refers to as TOUCHPOINTS. Many of our local Fleet and Family Support Centers offer TOUCHPOINT training at their site. If the timeframe of the training isn’t right for you or the TOUCHPOINT you need isn’t being offered, service members and family members can reach out to their Fleet and Family Support Specialist or the Personal Financial Management Program staff at their local Fleet and Family Support Center to review the information and have answers.

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For each of these TOUCHPOINTS, there are checklists, handouts, presentations and videos which provide information and applicable solutions. Additionally, development or revision of a spending plan is recommended at each TOUCHPOINT. Many of our local Fleet and Family Support Centers offer TOUCHPOINT training at their site. If the timeframe of the training isn’t right for you or the TOUCHPOINT you need isn’t being offered, service members and family members can reach out to their Fleet and Family Support Specialist or the Personal Financial Management Program staff at their local Fleet and Family Support Center to review the information and have answers.

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