

SOCIAL SECURITY
ADMINISTRATION

OIG Fraud Hotline



Don't Ignore Fraud. Speak Up.

Do you suspect someone of committing fraud, waste, or abuse against Social Security? SSA's OIG Fraud Hotline takes reports of alleged fraud, waste, or abuse.

What is Fraud, Waste, or Abuse?

A variety of situations may be considered fraud, waste, or abuse against Social Security.

These include:

- Making false statements on claims
- Concealing facts or events which affect eligibility for Social Security benefits
- Misuse of benefits by a Representative Payee
- Buying or selling counterfeit or legitimate Social Security cards
- SSN misuse involving people with links to terrorist groups or activities
- Crimes involving SSA employees
- Scams involving the impersonation of an SSA employee
- Bribery of a Social Security Administration employee
- Fraud or misuse of grant or contracting funds
- Standards of conduct violations
- Worker's compensation fraud

How Do I Report Fraud?

Reporting is easy, safe, and secure. You can reach us by internet, phone, mail, or facsimile.

Internet: <https://oig.ssa.gov/report>

U.S. Mail: Social Security Fraud Hotline
P.O. Box 17785
Baltimore, Maryland 21235

Fax: (410) 597-0118

Telephone: 1-800-269-0271 from 10:00 a.m. to 4:00 p.m. Eastern Standard Time

TTY: 1-866-501-2101 for the deaf or hard of hearing

What Information Do I Provide?

Our investigations are most successful when you provide as much information as possible about the alleged suspect(s) and/or victim(s) involved. The more you can tell us, the better chance we have of determining whether a crime has been committed.

As you fill out a fraud allegation, please include the following about the alleged suspect(s) and/or victim(s):

- Names
- Addresses
- Telephone numbers
- Dates of birth
- Social Security numbers

It's especially helpful to know facts about the alleged fraud, such as:

- Description of the fraud
- Location where the fraud took place
- When the fraud took place
- How the fraud was committed
- Why the person committed the fraud (if known)
- Who else has knowledge of the potential violation

Social Security Number Misuse

If someone uses your Social Security number to obtain credit, loans, telephone accounts, or other goods and services, contact the Federal Trade Commission (FTC). The FTC collects complaints about identity theft from those whose identities have been stolen.

You may reach the FTC's identity theft hotline toll free at **1-877-IDTHEFT (1-877-438-4338)** or visit their website at www.ftc.gov/idtheft.

What Happens Next

The OIG will carefully review your allegation and take appropriate action. However, we cannot provide information regarding what action we have taken on any allegation reported to our office. Federal regulations prohibit the disclosure of information contained in law enforcement records even to the individual making the allegation. Unless you are contacted directly by one of our investigators, there will be no communication from our office. Under no circumstance will we provide you with the "status" of action taken on the allegation.

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Securing today
and tomorrow

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