

TICKETS AND TRAVEL QUICK FACTS FOR DISNEY PARKS AND UNIVERSAL STUDIOS

Disney Parks:

- ❖ The new expiration date of the 2020 Armed Forces Salute tickets is September 26, 2021
- ❖ Disney requires reservations for all of their parks. It is recommended to check out park availability prior to purchasing your tickets. You can do this by visiting this website, <https://avail-calendar-wdw.wdprapps.disney.com/?locale=en-us&segments=tickets,resort>
- ❖ It is also recommended that you visit DisneyTravelTradeInfo.com/wdw for important information about park reopening, reservations, limitations on benefits, features, experiences and offerings, new safety measures and other information prior to purchasing your tickets.
- ❖ Once you have purchased your tickets it is encouraged that you immediately visit <https://disneyworld.disney.go.com/plan/my-disney-experience/>, create a profile (if you do not already have a profile), and using the Ticket or confirmation number, link the Ticket to the profile, then make park reservations. We highly recommend that guests make their park reservation as soon as they complete their ticket purchase, as availability can change until the reservation is finalized.
- ❖ The option to buy Hopper Plus tickets is not available at this time.
- ❖ There will be no refunds on tickets purchased from the Tickets and Travel Office after August 26th, 2020.
- ❖ The deadline for refunds on select tickets purchased prior to August 26th, 2020 is September 1, 2020. Rules and restrictions apply to all refunds.
- ❖ Face coverings and temperature checks are required for admittance into any Disney Park

Universal Parks:

- ☐ Universal Military Promotion tickets expire December 31, 2020
- ☐ Reservations are not required to enter Universal parks, however, capacity limits for the parks are being enforced. Ticket Holders can be turned away once the limits have been reached.
- ☐ Universal offers the “Virtual Line Experience” for select attractions (check out their website for a list)
- ☐ Face coverings and temperature checks are required for admittance into any Universal park
- ☐ Check out <https://www.universalorlando.com/web/en/us/plan-your-visit/safety-faqs/theme-parks> for all safety measures Universal Orlando has in place.

For additional information related to the purchasing of tickets or reservation bookings for either of these attractions, please call the MWR Tickets and Travel Office at 847-688-5417.